

SECURITY SERVICES

STRIVING TO EXCEED CLIENT EXPECTATIONS

COMPANY BROCHURE



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Security 3 Services Ltd holds SIA approved contractor status for the provision of Door Supervisors and Security Guarding services

VAT Number: 628 0106 68

Company Registration Number: 2866426

SECURITY SERVICES

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COMPANY BACKGROUND AND AIMS

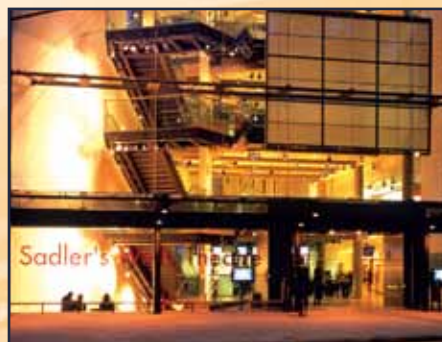
Founded in 1993, S3S Ltd continues to provide high quality personnel for all aspects of the entertainment and security industry.

We are a company who firmly believe in a polite, professional approach and manner when dealing with our client base.

Our aims are to ensure:

- Your needs are fully catered for and met with a high quality service.
- All services delivered are in line with current organisational and government legislation guidelines.
- You receive security personnel who are qualified and trained in all aspects of security relevant to your requirements.

Customer care, health and safety and satisfaction are of great importance and are provided cost effectively, but at no sacrifice to the quality of service provided.



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SERVICES PROVIDED

REGISTERED DOOR SUPERVISORS:

Fully trained and licensed to Security Industry Authority standards, available to work at licensed venues and events nationwide.

Fully insured for Public and Employee liability, S3S Ltd staff would report for their assigned duties in an agreed uniform comprising of a Black suit, shirt and a S3S Ltd tie.

Whilst on site our door supervisors are the first impression given of your venue or event. With this in mind customer service and satisfaction is our utmost priority.

Staff would report to site, in time to carry out their safety checks as detailed below:

- Fire exits are clear, and all equipment and appliances have been checked to ensure working order and maintain safety.
- Customer and staff are all accounted for with the use of tally counters as per the license requirements.
- Any security personnel reporting for duty will enter their full name, badge number and expiry date, next of kin details and time in / out on the company time sheet provided.
- All relevant Health and Safety information is documented on appropriate paperwork as required.

As part of the roles and responsibilities of our door supervisors the following are included in their duties:

- Facilitate the smooth running and operation of the venue.
- Control ingress and egress of the venue and all exits.
- To maintain the venues search policy, professionally and politely.
- To ensure that patrons have a positive experience in a safe environment.
- Assisting patrons where required and dealing with their concerns.
- Observing the behaviour of patrons in the venue and maintaining the venues code of practice and conduct, by dealing appropriately and safely with those who are causing offence and potential danger or risk to themselves or others.
- To ensure that licensing laws are upheld to prevent any criminal offences occurring in the venue.

STRIVING TO EXCEED CLIENT EXPECTATIONS

SERVICES PROVIDED (cont)

STATIC GUARDS

Fully trained and licensed to Security Industry Authority standards, our security officers are available to guard the following locations:

- Offices
- Construction Sites
- Performing Arts Colleges / Theatres
- Caravan Parks
- Car Parks
- Demolition Sites
- Vacant Lots
- Exhibitions

Our security officers are inducted to the sites specific requirements, thus giving the client reassurance and satisfaction that their site will be protected and secure.

The roles and responsibilities of our static guards include:

- Regular patrols of the area and surrounding perimeters
- Check calls to the control centre
- Lock downs
- Searches
- Safety procedures

STRIVING TO EXCEED CLIENT EXPECTATIONS

SERVICES PROVIDED (cont)

RETAIL GUARDS

Fully trained and licensed to Security Industry Authority standards, our Retail Guards are employed as a means of presence and prevention. Not only being a visual deterrent to potential shop lifters but also an effective tool in monitoring the loss and control of stock.

Retail Guards employed by S3S Ltd are trained to door supervisor standards, giving them conflict management skills, which are essential in minimising and controlling potential situations which may occur.

Retail Guards can be positioned at the entrance of an outlet to enforce electronic tagging systems or positioned at potentially high value areas of an outlet. The outlets specific requirements would be discussed and agreed prior to commencing a working contract.

Offered to sites such as:

- Supermarkets
- Fashion Outlets
- Electronic Stores

EVENT STEWARDS

S3S Ltd has a strong history in the event industry and offers both licensed and non licensed event stewards to the Industry, dependant upon license or client requirements.

We have run complete events as well as being sub-contracted where there has been a demand for higher levels of security.

Used at:

- Festivals
- Live music venues
- Sporting Events
- Exhibitions

Common uses of these staff include:

- Front of stage / Pit control
- Perimeter control
- Response teams

All staff deployed by S3S Ltd are fully insured and would report to site in S3S Ltd's high visibility uniforms.

STRIVING TO EXCEED CLIENT EXPECTATIONS

SERVICES PROVIDED (cont)

CLOSE PROTECTION OFFICERS

Fully trained and licensed to Security Industry Authority standards, our close protection officers are available on short or long term contracts dependant upon client requirements.

Our staff list offers a range of experience enabling us to match officers with specific client requirements such as:

- High profile people
- Band tours
- Driver support
- Potential threat

KEY HOLDER SERVICE

Key Holder Service and Response Guards:

Fully trained and licensed to Security Industry Authority standards, our key holding service was an addition offered to our existing client list which has expanded to a service of its own.

Keys and alarm codes, for your premises, are held at S3S Ltd secure offices. Should an alarm or break in occur, a S3S Ltd guard would be on site within 30 minutes to secure the site and take actions as necessary, thus giving the client peace of mind.

S3S Ltd response guards are used to patrol sites and to support our static guards. Other uses include:

- Lock downs
- Opening of sites
- Check patrols of low risk sites where full guarding is not necessary
- Check calls from Static sites

RISK ASSESSMENT AND REPORTS

Risk assessments are carried out by a senior director of the company and are a free service offered by S3S Ltd for all existing and potential customers.

Venue reports, which can also be used as a Secret Shopper Report, are an essential tool to clients of S3S Ltd. Giving an un-biased report both of the clients operation and the service provided by us if applicable.

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TRAINING

Training is held in the highest regard by S3S Ltd, both under new legislation for staff entering the industry and for the development of current staff. We aim to fulfil our mission statement in the development of our team.

S3S Ltd is a designated SIA training provider, helping and advising not only our new staff but also others with the guidance needed to gain their license.

Since the introduction of the Security Industry Authority (SIA) legislation in April 2004, all potential staff seeking employment with S3S Ltd must undergo full training to meet and comply with the SIA national standards.

SIA training includes:

- Introduction to being a Door Supervisor
- Behavioural standards
- Civil and Criminal Law
- Arrest
- Drug Awareness
- Recording Incidents and Crime Scene Preservation
- Licensing Law
- Equal Opportunities
- Health and Safety at Work
- Emergency Procedures
- Conflict Skills and Conflict Management
- Application of communication and conflict management

In addition to the above, S3S Ltd offer all their staff further training in:

- Physical Intervention and advanced conflict management
- First Aid to HSE standards
- Risk Assessment
- Weapon Recognition
- Crowd Control
- As well as a practical review of the SIA training.

Prior to commencing any work with S3S Ltd, and on successful completion of the SIA course, operatives are required to apply for a personal license through the SIA. Here, they are vetted for a 10 year period, through the Criminal Records Bureau (CRB).

Staff training and development needs are assessed through regular appraisals, supervision and guidance from S3S Ltd's comprehensive code of conduct. Team meetings are held regularly to ensure that all staff are kept up to date with any changes to legislation or working procedures.



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PRODUCTS

S3S Ltd carries a wide range of security equipment as listed below.

- Radios – A full range of licensed and un-licensed communication equipment for rental or purchase. Weekly and long term rates are offered for rental purposes. Delivery and instruction of use is offered on sales of radios.
- Ear pieces – A full range of ear pieces are available including covert, over ear and palm and boom.
- Tally counters – S3S Ltd are suppliers of digital and mechanical hand held tally counters.
- Barriers – S3S Ltd can source a full selection of crowd management systems to enhance the safety and security of crowds during shows, venues and events.
- PPE – Personal Protective Equipment is provided by S3S Ltd for staff and is also available for hire or purchase.
 - Bullet and stab vests
 - Slash gloves
 - Hi Visibility clothing
 - Ties
 - Epaulets
- Torches – ‘Mag’ light torches of varying cell and halogen spot torches for searching are available from S3S Ltd.

S3S Ltd can source any other equipment you may need. Contact us for a more detailed list of products and a quotation.



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CURRENT VENUES



THE PLACE DANCE SCHOOL



SADLER'S WELLS THEATRE



ROCK GARDEN



DIRTY MARTINI



PEACOCK THEATRE



THE INTERNATIONAL



GARDENING CLUB



FIRE & STONE



CROBAR



WEMBLEY STADIUM



OUTDOOR EVENT

**Full client list
available on request**

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F: 0808 166 6986
24 HR: 0808 166 6987
E: info@security3.co.uk
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